

Todd Hillman, *Senior Vice President and Chief Customer Officer, External Affairs*



Todd Hillman joined MISO in 2004 and is senior vice president and chief customer officer, leading all the organization's customer and external affairs activities.

He and his team drive MISO's commitment to a quality experience for members, employees and stakeholders. As vice president and South Region executive in Little Rock, Hillman oversaw the successful integration of the MISO South Region. The introduction of the Entergy system across Arkansas, Louisiana, Mississippi and Texas made it the largest integration in RTO history.

Hillman is a veteran customer and business development executive with proven leadership in corporate strategy, product origination, project coordination, customer management and marketing and development.

Before MISO, Hillman worked for Houston-based Reliant Energy, leading contract management and corporate development both in Houston and abroad. Hillman also worked for DuPont/Conoco and the CME Group (formerly the New York Mercantile Exchange) in contract development, electricity and natural gas trading and origination.

Hillman is the former Chairman of the Board for the NERC Regional Entity Southeast Reliability Corp. (SERC) and has served on numerous Boards including the National FBI Citizens Academy Alumni Association, the Gulf Coast Power Association, the Make-A-Wish Foundation (Arkansas, Indiana, Kansas, Kentucky, Mississippi, Missouri, Ohio and Tennessee) and the Arkansas Research Alliance.

He has also served on commissions from the Governors of Arkansas and Indiana on business development collaborations for high-tech job retention and creation, also semiconductor expansion.

Hillman earned Bachelor of Arts and Bachelor of Science degrees from the University of the Pacific, an Executive Institute graduate from the University of Chicago Booth School of Business and attended the INSEAD Advanced Management Program for Senior Executives.